

## Neighborhood Chatter "sharing news neighbors can use"

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## Lockbox Program

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The Garland Police Department offers several free programs that the public might not be aware of. One program that has become popular with the elderly community is the "Residential Lockbox Program"

The "Residential Lockbox Program is designed to expedite access to senior adults in their own homes during medical or other emergencies. The lockbox program also reduces the likelihood of property damage caused by first responders forcing entry into a home in response to an emergency call.

The lockbox program is open to all Garland residents who either live alone or must be left alone on a regular basis and:

Are age 65 and above or

Are under 65, with a major medical issue that could render them incapacitated or unconscious

## How to sign up for this program?

Download the Lockbox Program Application from the Garland Police Website or pick up an application at the front desk of the Garland Police Department. You can then drop the application off at the front desk or contact your Neighborhood Police Officer to pick up the application.

## What happens after I turn in my application?

A Neighborhood Police Officer will come to your residence and obtain a spare key that you provide, determine the best place for the location of the lockbox, and give you further instruction concerning the program. You can withdraw from the Lockbox Program at any time and the Lockbox will only be used during an emergency call.