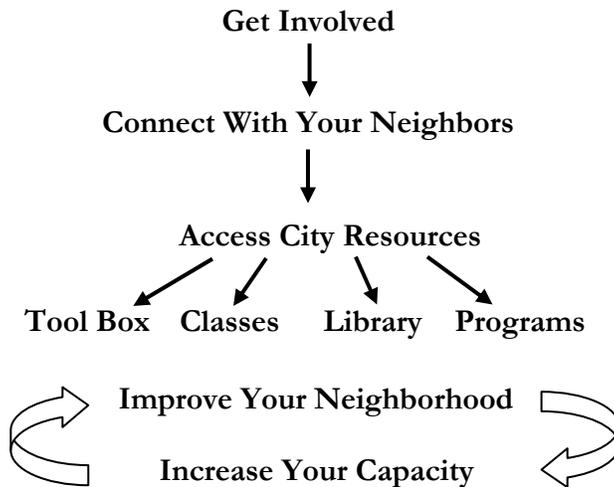


# Neighborhood Management Progression

## Levels of Capacity

The City of Garland's Strategy for Vital Neighborhoods calls for neighborhood residents and City departments to work together to improve our community. To encourage this activity we have created a series of tools and assembled a variety of programs to assist neighbors in their efforts. If there was one main message we could share with everyone, it would be to get involved with your neighborhood. Your participation is critical for the vitality of your neighborhood.

Take a step forward to get involved on your street and in your neighborhood. Learn about what the City has to offer and how to work with your fellow neighbors using the available resources and tools available. Take steps to improve your neighborhood and realize the full potential of both you and your neighborhood.



We believe neighborhood management can deliver vital neighborhoods wherever it is used. The diagrams in this document show five levels of neighborhood management. Each level describes a different stage of maturity in neighborhood management. We ask you to refer to the diagrams and determine where your street or neighborhood falls.

Each level has a short series of recommendations and resources for you to follow to improve your neighborhood management with the goal of achieving a vital neighborhood.

**Level****Passive Individuals****1****Current Status****Individuals**

- No connections to neighbors
- Property maintained at minimum standards

**Neighborhood**

- Few connections between neighbors
- The overall street view is not overly pleasing
- Maintenance is questionable
- Few signs of investment by property owners

**What Needs to be Done?****Individual**

- Increase attention to lawn care and home appearance
- Observe what is occurring on or around your street
- Find out what departments you should contact for different needs

**What the City has to Offer**

- *Neighborhood Resource Guide*

**Level****Active Individuals****2****Current Status****Individuals**

- Simple greetings to neighbors
- Individual property is attractive
- Observant of what happens in the neighborhood
- Reports some things to the City for service

**Neighborhood**

- Few connections between neighbors
- Some properties appear more attractive than others
- Maintenance is questionable for some properties
- Few signs of investment by property owners

**What Needs to be Done?****Individual**

- Observe what is occurring on or around your street
- Get to know the names of all your neighbors
- Communicate with your neighbors about what is happening in the neighborhood

**What the City has to Offer**

- *Neighborhood Instruction Sheets*
- *Garland Neighborhood Management Academy*
  - *Government 101*
- *Program List*

**Current Status****Individuals**

- Strong connection with adjacent neighbors/familiar with others
- Recent improvements has your property looking very attractive

**Neighborhood**

- Neighbors feel comfortable talking with each other
- The overall street view is pleasing
- There are few basic maintenance issues visible on the street.
- Few signs of investment by property owners

**What Needs to be Done?****Individual**

- Create a structure for the neighbors to operate as a group
- Get all neighbors involved in observing the neighborhood and addressing deficiencies

**What the City has to Offer**

- *Neighborhood Instruction Sheets*
- *Garland Neighborhood Management Academy*
  - *Taking Charge of Your Neighborhood*
- *Office of Neighborhood Vitality*
- *Neighborhood Police Officer*

**Current Status****Individuals**

- Strong connection with adjacent neighbors/familiar with others
- Recent improvements has your property looking very attractive

**Neighborhood**

- A majority of neighbors belong to a block group
- The block group meets several times a year to discuss the neighborhood/socialize
- The appearance of the street reflects a vital neighborhood

**What Needs to be Done?****Individual**

- Join other streets in having a crime watch
- Join/start a larger neighborhood organization to draw together the efforts other streets in the area
- Host larger social activities to celebrate the positives in your neighborhood

**What the City has to Offer**

- *Neighborhood Instruction Sheets*
- *Garland Neighborhood Management Academy*
- *Office of Neighborhood Vitality*
- *Vital Neighborhood Library*

## Current Status

### Individuals

- Know neighbors very well
- Maintains beautiful property
- Active in both block organization and neighborhood group

### Neighborhood

- Very attractive neighborhood
- Neighbors work with each other on neighborhood projects
- Annual social events take place both on the street and the overall neighborhood

## What Needs to be Done?

### Individual

- State the goals of the neighborhood residents
- Neighbors assessing the neighborhood and selecting activities to accomplish their goals
- Committees formed to take on special projects
- Membership drives

## What the City has to Offer

- *Neighborhood Instruction Sheets*
- *Garland Neighborhood Management Academy*
- *Office of Neighborhood Vitality*
- *Vital Neighborhood Library*

Once you have identified the level of your neighborhood take the recommended steps to get your street/neighborhood to the next level. As your neighbors grow in capacity, your neighborhood will realize the difference your actions have made.